



PUBLIC SERVICE ANNOUNCEMENT / MESSAGE D'INTÉRÊT PUBLIC

For immediate release:
October 1, 2010

Thanksgiving Day schedule changes

Ottawa - The City of Ottawa would like to remind residents of the following schedule changes for Thanksgiving Day (Monday, October 11).

Client services:

- [Ottawa City Hall and all seven Client Service Centres](#), including the **Government Service Centres located at 110 Laurier Avenue West and 580 Terry Fox Drive**, will be closed on Thanksgiving Day. Business will resume as usual on Tuesday, October 12.
- The City's [Provincial Offences Court](#), located at 100 Constellation Crescent, will also be closed on Thanksgiving Day. Business will resume as usual on Tuesday, October 12.
- **The City's 3-1-1 Contact Centre** will be open for urgent matters requiring the City's immediate attention. Call 3-1-1 or 613-580-2400 to speak to a customer service representative. For the hearing impaired, call (TTY): 613-580-2401).

Garbage and recycling:

- There will be **no curbside [garbage](#), [recycling](#), [green bin](#) or [leaf and yard waste](#) collection** on Thanksgiving Day. Thanksgiving Day's pick-up will take place on Tuesday, October 12. In addition, the collection of garbage, green bin, leaf and yard waste and recycling materials will be delayed **by one day** for the remainder of the week.
- There will be no **Multi-residential recycling container collection** on Thanksgiving Day. Thanksgiving Day's pick-up will take place on Tuesday, October 12. Multi-residential recycling collection will also be delayed by **one day** for the remainder of the week. However, **multi-residential garbage container collection** is not delayed and collection will take place on its regularly scheduled day during the week of October 11..
- The Trail Waste Facility is closed on Thanksgiving Day.

Transit service:

- [OC Transpo](#) will operate a Sunday schedule on Thanksgiving Day, October 11. Call 613-560-1000 *plus* your four-digit bus stop number for automated schedule information. For more information, holiday schedules and travel planning, phone 613-741-4390 or visit octranspo.com.
- [OC Transpo Sales and Information Centres](#) will be closed October 11, with the exception of the Rideau Centre office, which will be open from 10 a.m. to 6 p.m.
- **The OC Transpo Information Centre** (613-741-4390) will be open on Thanksgiving Day from 7 a.m. to 9 p.m.
- **OC Transpo Customer Relations Department** (613-842-3600) will be closed October 11.

Recreation services:

- Some pools, arenas and fitness centres will be open on Thanksgiving Day for [public swimming](#), [skating](#) and [fitness classes](#) with modified schedules. Please check with ottawa.ca or the facility of your choice for details.

City of Ottawa
110 Laurier Avenue West,
Ottawa, ON K1P 1J1
ottawa.ca

Ville d'Ottawa
110, avenue Laurier Ouest
Ottawa (Ontario) K1P 1J1
ottawa.ca

- Most registered programs at swimming pools, community centres and arenas are cancelled on Thanksgiving Day, however, clients should check with their facility to confirm, as some exceptions will apply.

Arts and Heritage Services:

- No public events are being held.

Municipal child care services:

- City-operated [Child Care Centres](#) will also be closed on Thanksgiving Day.

Library services:

- All branches of the [Ottawa Public Library](#) are closed on Thanksgiving Day and there will be no bookmobile service. Regular branch hours and bookmobile service will resume Tuesday, October 12.

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For more information:

Media contact
613-580-2450

Public inquiries
3-1-1